# Research Poster Awards 2023





Title Expanding urological services into regional Australia and reducing inter-hospital transfers – how the nurse practitioner can help.

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## INTRODUCTION & OBJECTIVES

A visiting urology service has been in place at Hamilton Base Hospital, Western Victoria for 25 years, serving an unmet need. A Urology Nurse Practitioner (UNP) provides care and management of urology patients working in close association with visiting urologists. We aim to assess the impact of the UNP role in the delivery of regional urological care and how it may affect the need for transfer of patients.

### **METHOD**

A retrospective analysis of medical records identified all clinical interventions by the UNP between January 2016 and December 2019. Each encounter was graded according to a clinical severity scale from grade 1 to 5 and assessed for UNP management of patients and the prevention of inter-hospital transfers.



Figure 1: Regional Victorian Map including driving times between regions.

Table 1. Clinical entries according to adapted clinical severity scale

| Category:   | 1                  | 2                    | 3                              | 4             | 5      | Total                          |
|---|--------------------|----------------------|--------------------------------|---------------|--------|--------------------------------|
| Total Clinical interventions (Row %)  | 505 (77%)          | 118 (18%)            | 28 (4%)                        | 3 (0.5%)      | 0      | 654                            |
| After hours recall (Column %)   | 13 (3%)            | 72 (61%)             | 27 (96%)                       | 3 (100%)      | 0      | 115 (18%)                      |
| <ul><li>Origin of call</li><li>Ward</li><li>Emergency</li><li>Unknown?</li><li>(Column %)</li></ul> | 9 (69%)<br>4 (31%) | 51 (71%)<br>21 (29%) | 5 (19%)<br>16 (59%)<br>6 (22%) | 3 (100%)<br>0 | 0<br>0 | 68 (59%)<br>41 (36%)<br>6 (5%) |
| Avoidance of interhospital transfer   | 0                  | 0                    | 19                             | 0             | 0      | 19                             |

Table 2. Transfer cost assessment

| Route          | Transportation to Geelong or | Additional road transport cost | Total cost per<br>transfer | Evaluation for 19 urgent care |
|----------------|------------------------------|--------------------------------|----------------------------|-------------------------------|
|                | Warrnambool                  | transport cost                 | transier                   | patients                      |
| Road transfer  | \$577                        | \$0                            | \$577                      | \$10,963                      |
| non-urgent     |                              |                                |                            |                               |
| Emergency road | \$1,866                      | \$0                            | \$1,866                    | \$35,454                      |
| transfer       |                              |                                |                            |                               |
| Fixed wing     | \$2,242                      | \$3,232                        | \$5,474                    | \$104,006                     |
| Rotary wing    | \$11,280                     | \$1,866                        | \$13,146                   | \$249,774                     |

### **RESULTS**

184 patients with 654 individual assessments were identified for inclusion and classified according to the adapted clinical severity scale. Most interventions for category 3 and 4 patients related to major bleeding, catheter difficulties, and haemodynamic instability. A total of 19 patients whose urological issues would typically require inter-hospital transfer were able to be managed locally.

Table 3. Adapted clinical severity scale and reason for UNP intervention

| Category 1          | Category 2         | Category 3                            | Category 4        | Category 5 |
|---------------------|--------------------|---------------------------------------|-------------------|------------|
| Routine post-       | Semi-Urgent call   | Urgent review                         | Emergency review  | Death      |
| operative clinical  | (review within 60  | (review within 10                     |                   |            |
| review              | minutes),          | minutes)                              |                   |            |
|                     |                    | Example                               |                   | •          |
| - Ward review       | - Review in ward   | - Painful acute                       | - Emergency       |            |
|                     | or Emergency       | urinary retention                     | code              |            |
| - Non-urgent        | Department         |                                       |                   |            |
| · ·                 |                    | - Clinical                            | - Shock           |            |
| - No acute pain     | - Pain, retention  | deterioration                         |                   |            |
| or clinical         | of urine           |                                       | - Acute           |            |
| deterioration       |                    | - Fever, bleeding                     | haemorrhage       |            |
| deterioration       | - Clinical         | l ever, breeding                      | naemornage        |            |
|                     | deterioration      | - Haemodynamic                        | - Emergency       |            |
|                     | deterioration      | instability                           | transfer pending  |            |
|                     | Posson for Ural    | , , , , , , , , , , , , , , , , , , , |                   |            |
| Inducation wines    |                    | ogy Nurse Practitioner                |                   | NI:1       |
| Indwelling urinary  | Acute urinary      | Acute urinary                         | Perforated        | Nil        |
| catheter change     | retention          | retention                             | bladder,          |            |
|                     |                    |                                       | extravasation     |            |
| IDC drainage issues | Acute abdominal    | Acute clot retention                  |                   |            |
|                     | pain               |                                       | Abdominal         |            |
| Persistent bleeding |                    | Failure of                            | distention        |            |
|                     | Clot retention     | Suprapubic catheter                   |                   |            |
| General post-       |                    | balloon                               | Major fluid shift |            |
| operative review    | Indwelling urinary |                                       |                   |            |
|                     | catheter blockage  | Dislodged                             | Post              |            |
|                     |                    | Suprapubic catheter                   | Transurethral     |            |
|                     |                    |                                       | resection         |            |
|                     |                    | Meatal stricture                      | syndrome          |            |
|                     |                    |                                       | ,                 |            |
|                     |                    | Urethral stricture                    |                   |            |
|                     |                    | with acute retention                  |                   |            |
|                     |                    | with acute retention                  |                   |            |
|                     |                    | Michland                              |                   |            |
|                     |                    | Misplaced                             |                   |            |
|                     |                    | Indwelling urinary                    |                   |            |
|                     |                    | catheter/false                        |                   |            |
|                     |                    | passage                               |                   |            |
|                     |                    |                                       |                   |            |
|                     |                    | Renal colic                           |                   |            |

#### **DISCUSSION & CONCLUSION**

Transferring an acute patient from a regional to a tertiary hospital for specialist care is often necessary but costly and not ideal for the patient, and their family. The presence of a dedicated UNP in a regional centre is important for patient care and has an important role in the prevention of unnecessary transfers. This is a vital component of a visiting urological service to a rural community.

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